



Products and Services



You Have Selected:

- Fleet Card**
Replaces cash and credit cards for fuel and maintenance **without transaction fees** at all Pilot locations.
- ATM Services**
Drivers have access to cash because they can use the card at any PLUS® or Interlink® location. The cards will work anywhere PIN-based debit cards are accepted and can be used to withdraw cash from an ATM. You can put any amount of a driver's paycheck into the "Cash" category of his/her fuel card and the driver has instant access to it. Our cards are as secure as traditional ATM cards because they require a PIN number for use. *See the enclosed for further instructions on use.*
- Bridgestone/Firestone - Tires**
We offer emergency roadside tire services through Bridgestone/Firestone's National Preferred program. Prices are guaranteed, and you won't pay for the program until you need it.
- Eagle Road Service**
Here is something you may not know...You can access -- and pay for -- emergency roadside assistance and breakdown management services with your Fleet One card! It's true, and it's available to you *whenever you need* it through **Eagle Road Service**. Eagle Road Service, an independent provider of emergency breakdown services, offers a call center available to your drivers 24 hours a day, 7 days a week. If you need emergency roadside assistance, just follow these steps:
1. Call the Eagle Road Service toll-free helpline: **1.866.549.9607**.
2. Provide the Eagle Road Service agent with your **Fleet One** card number.
3. Then, let Eagle Road Service obtain payment authorization for you, arrange the breakdown service for you, and monitor the progress for you, until the repair is complete and your truck is on the move again.
For more information about Eagle Road Service call 1.866.549.9607.
- Internet TruckStop® Load Matching**
Don't wait around with an empty trailer! Start using The Internet TruckStop today, and take advantage of the best freight matching service in the industry. It's the largest and most progressive Internet based freight matching service in the industry to bring you high-quality load matching at affordable prices.
- Internet TruckStop® Load Matching & CREDIT\$TOP™**
Enjoy all the benefits of Internet TruckStop and their value-added service CREDIT\$TOP. CREDIT\$TOP can save you time and money by providing critical days to pay and other credit related information on companies that post freight at The Internet Truckstop.
- Online Account Management**
You can maintain your account online at www.FleetOne.com. You can activate and deactivate cards, order additional cards, pay your invoices online and more.
- PlusChek®**
Works like cash - without the liability - almost anywhere checks are accepted. PlusCheks aren't live until you activate them, and can only be used for the amount you authorize. Enclosed is a book of PlusCheks for each card you ordered. We suggest giving each driver a book to keep with them. Also enclosed are instructions for using PlusCheks. To order new PlusCheks, call us at 800.359.7587. Or you can request more PlusCheks at the fuel desk of your favorite Fleet One truck stop partner.
- ProMiles®**
Fleet One's partnership with ProMiles gives you smart online fleet management tools . . .
 Routing and Optimization - featuring fuel optimization, fuel purchase recording and itinerary services.
 Fuel Tax Online - use it to pay your fuel taxes.
 Driver Logs Online - lets you store vital data, and key in log entries as needed.
- Temporary Permits**
We're so sure you will love our service, your first temporary permit on your Fleet One account is **FREE**[†]. Mention this offer when you contact us regarding your first Permit. Fuel/Trip and Oversize/Overweight permit applications are enclosed. Please make copies. We will ask that you fax us, or submit online at www.FleetOnePermits.com, each permit request. We have also enclosed a vehicle list for you to fill out and return to us, which will help us keep your vehicle and state account numbers on file to avoid your having to resubmit it for each order. Fleet One Permits office hours are M-F, 8AM-5PM CST but permit requests may be submitted 24 hours a day, 7 days a week. For questions call 800.738.7587, option 9. [†]Free offer is limited to the Fleet One fee only.





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Did you know we also offer, through our partners, the services listed below?

Fleet One Factoring

A custom accounts receivable financing program designed exclusively for transportation industry businesses *just like yours*. You can benefit from *accelerated cash flow, powerful real-time reporting and fuel card funding*. For more information call 866.51.SALES (866.517.2537) or visit www.FleetOneFactoring.com.



TripPak OVERNIGHT™

Fleet One has partnered with TripPak Express to bring you TripPak OVERNIGHT, a convenient easy-to-use express mail service designed exclusively for truck drivers. Plus, you'll receive a discount off the already low TripPak OVERNIGHT price!

Terms and Conditions

- The Legal Name of the business listed on the credit application shall herein after be referred to as "Customer". Acceptance of this agreement by Fleet One (herein after referred to as "F1") is contingent upon F1's approval of Customer's credit application. F1 may require a cash security deposit or other similar financial accommodation in order to provide the services desired by Customer.
- Upon acceptance, F1 will provide Customer financial devices, including purchasing cards and PlusCheks, as authorized by Customer and F1.
- F1 will provide twenty four (24) hour customer service for account-related requests and questions.
- Customer will receive an invoice daily or weekly, depending on Customer's credit arrangements with F1. No receipts for transactions will be provided.
- The customer and each guarantor unconditionally, jointly, and severally guarantee full and prompt payment of all F1 invoices. Such sums may include but are not limited to the purchase of products or services through F1 acceptance sites, payments for other products or services obtained using the Card, and any applicable interest, penalties, and service charges. Payments not received by F1 within seven (7) calendar days of the due date shown on the statement, customer and guarantors agree to pay interest on the past due balance at an annual rate of the greater of 18% or the maximum allowed by law, until the balance is paid in full. Any payments received will be applied first to outstanding finance charges, then to any past due balance, then to any new purchases. The total liability for payments of interest and payments deemed to be interest by applicable law, shall not exceed the limit imposed by applicable usury law. Customer shall remain responsible for all amounts incurred under this agreement regardless of whether agreement is terminated.
- Payments received on a regular business day will be credited to customer's account by the following regular business day.
- Customer must notify F1 of any disputed charge(s) within 30 days after the statement date on which the charge(s) appeared. After 30 days, all charges are considered valid and no adjustments will be made. Notice to F1 of a disputed charge shall be given by customer in writing and shall include the following information: customer's name and account number; the dollar amount of the disputed charge; the reason customer is disputing the charge; and a copy of the statement on which the disputed charge appears. Notices should be mailed to the following address: FleetOne, L.L.C., 5042 Linbar Drive, Nashville, TN 37211, Attention: Accounts Receivable.
- If F1 must use an attorney or collection agency to collect any overdue amount from customer and/or any guarantors, customer and each guarantor agree to pay reasonable attorney fees and costs of collection incurred by F1 which the parties hereby fix at 33 1/3% of any balance due, plus court costs. No notice of acceptance hereof need be given any guarantor. The guarantor hereby personally guarantees payment of all amounts due F1.
- Customers and guarantors shall be responsible for any unauthorized uses of a lost or stolen Card which occur prior to Customer's notification to F1 of such loss or theft. Customer and guarantors each agree that they shall notify F1 no later than the earlier of (i) forty eight (48) hours following receipt of a F1 invoice which includes unauthorized charges or (ii) upon learning of unauthorized use of Cards. Such notice must include the Card number of each lost or stolen Card as well as the identification of the person responsible for the loss.
- Cards are to be used solely for the conduct of customer's business by the employees of customer. It shall be customer's responsibility to ensure its employees use the Card in compliance with customer's business policies, and these Terms and Conditions. Any dispute in this regard shall be resolved between customer and its employees. Customer shall still be responsible to F1 for payment of all such charges.
- Customer warrants that it is a licensed commercial enterprise or a governmental body, and that the system shall be used only in its business, and the fuel obtained will not be made available for personal use. Customer acknowledges and agrees that F1 is not a lender, but provides pre-authorized or pre-paid advances for a fee, and that this is not an agreement for consumer credit or non-business services.
- F1 maintains the absolute right, exercisable in its sole discretion, to interrupt or terminate use of any and all Cards and issued to customer use of account.
- If any portion of this agreement is subsequently held to be invalid, such determination shall not affect the other provisions of these Terms and Conditions, which shall remain in full force and effect.
- These Terms and Conditions will be interpreted applying Tennessee law, without regard to the conflict of laws provisions thereof.
- For PlusCheks not clearing the bank within 90 days of dispatch, F1 will deduct an administrative fee of \$25 per month against the balance of the uncashed PlusChek. The total administrative fees will not exceed the amount of the PlusChek.
- Customer agrees not to deposit PlusCheks into the same bank account from which payments are made to F1. In the event of a violation of this provision, F1 may, without limiting its remedies, permanently suspend Customer's PlusChek privileges. Use of PlusCheks as a line of credit is strictly prohibited.
- This agreement may not be assigned by Customer without the written consent of F1. Customer acknowledges that F1 may assign this agreement without Customer consent.
- Fees, payment terms and other conditions may be changed by F1 without notice. Continued use of F1's services after 30 days constitutes acknowledgment and acceptance of the change.
- Customer acknowledges and agrees that this agreement is confidential and is not to be shared by Customer with any third party.
- If Customer selects payment via Automated Clearing House (ACH), Customer agrees that F1 shall have full right and authority to debit Customer's bank account via the ACH system on the day(s) indicated by customer on the credit application for any and all amounts owed to F1 by Customer. If an entry is returned for non-sufficient funds, F1 will require customer to remit payment via wire to F1's wire account for the returned item plus \$30 (thirty) return fee. F1 reserves the right to change customer to wire only in the event of returns. F1 reserves the right to re-submit returned ACH items for payment in the event that customer does not replace with wire immediately. Customer understands that this authorization will be in effect until F1 receives verbal notice by customer via phone followed by written notice from customer at 5042 Linbar Drive, Nashville, TN 37211, Attention: Accounts Receivable that they no longer desire this service. Customer also understands that if corrections in the debit amount are necessary, it may involve an adjustment (credit or debit) to customers account. If paying by a faxed "ElectroniChek" or "InternetChek"/"Internet Pay"/"Customer Initiated ACH", F1 will process only the amount indicated. Accounts using Prepay via ElectroniChek are subject to a 3 day hold on funds per ElectroniChek.
- If payment for the non-refundable application and set up fee is not submitted to F1 with this application, F1 is authorized to debit Customer's bank account via ACH for the amount.
- Customer authorizes F1 to release all pertinent fuel data necessary for the ProMiles Fuel Tax fuel upload option.
- I understand and confirm that by providing my signature on the credit application, on behalf of the company/organization specified, I am authorized to and hereby consent for the company/organization to receive communications via telephone, regular mail, fax and email sent by or on behalf of TransPlatinum Service Corp., Fleet One, L.L.C., any respective affiliate or partner.

Menu of Fees

Fuel Card	
Fuel/Misc purchase at "Pilot" locations	\$0.00/trans.
Fuel/Misc purchase at other locations	\$2.00/trans.
Cash advance with fuel purchase	\$0.50/trans.
Cash advance without fuel purchase	\$1.75/trans.
Account Creation & Set Up, non-refundable, one time	\$25.00
Card Production Fee (New and Replacement Cards)	\$1.50 each
Membership in "Plus Network", per active card	\$0.50/month
Optional Services	
Directories - Online at www.FleetOne.com	\$0.00
Directories - Hard Copy	\$1.50 each
PlusChek (price is for each \$500.00 increment)	\$1.75
Cash Disbursement or Balance Inquiry from ATM	\$1.75/trans.
Voice Load (no fee for internet or touch tone loading)	\$1.50
Internet ProMiles® • Fuel Tax • Routing & Optimization • Driver Logs	
Package A—One ProMiles® Service	\$19.99/month
Package B—Two ProMiles® Services, value pricing	\$34.99/month
Package C—Three ProMiles® Services, value pricing	\$44.99/month

Continued

Internet Load Matching	\$29.99/month
Internet Load Matching and CREDIT\$TOP™	\$59.99/month
Temporary Permits	See separate agreement
Data Capture only, per transaction (if applicable)	\$0.55
Research	Fees vary by dept., Inquire for details
Payment Methods	
AutoPay, Internet, ElectroniChek, Customer Initiated ACH	\$0.00
Business Checks (including 3 rd party checks)	\$2.50/check
Return Item Fee (Check or ACH)	\$30.00
Invoice Methods and Other Fees	
Internet, Email and/or Fax	\$0.00
Hard Copy via Mail	\$1.25 each
Over Limit Per Transaction Fee	\$25.00
Late Fee on Outstanding Balance	1.5% per mo.
All payments are due within 7 days of invoice date. If payment is not received within terms, the account is subject to a late fee.	
Monthly fees are billed in advance for the next calendar month.	
Termination of services requires 30 days notice. Fees are not prorated.	